Your official Visitor Guide

Queenstown
Welcome

A warm welcome to Queenstown...

Surrounded by majestic mountains and nestled on the shores of crystal clear Lake Wakatipu, Queenstown is known for its breath-taking scenery, vast range of experiences, cosmopolitan vibe and friendly local hosts.

With a reputation as the Southern Hemisphere’s premier four season lake and alpine visitor destination, our region offers you so much choice that no two days need ever be the same.

Queenstown has the perfect mix of action and relaxation. This is a place to enjoy family fun, romance, invigoration and adrenaline-fuelled adventure.

Find out more at queenstownNZ.nz
About Queenstown

Escape from the everyday

The core to every Queenstown holiday is escape, removing yourself from your day to day and reinvigorating your body, mind and spirit in our stunning place.

Queenstown’s stage is the magnificent landscapes and vast mountain ranges, where you can feel its energy and make the most of the exciting experiences available to you.

This is a place where you’ll feel welcomed by our warm hospitality, our open minds and our innovative and cosmopolitan outlook.

For as long as man has settled here, a uniquely pioneering spirit has shaped our Queenstown region. These early explorers included the Maori, who travelled south in search of Pounamu (native jade), then the first European settlers favoured the area for its rich grazing grounds, before gold was discovered and Queenstown and Arrowtown were propelled into the international spotlight for the first time in the 1860s.

Since then our pioneering spirit has introduced adventure seekers to the thrill of mind-bending activities of all kinds.

So, come and create your own adventure.

Top Tips

Visit in Spring

Queenstown has a diverse range of high quality accommodation, from five star to budget, from hotels and motels, to luxury lodges, B&Bs, apartments and holiday parks. In Queenstown’s busier seasons, including peak summer and peak winter, it pays to book ahead before you get here to ensure you can stay in the accommodation of your choice.

Find out more at queenstownNZ.nz
Useful Information

**Queenstown Airport**
10km from Queenstown centre, allow 15 minutes to drive there.

**Air transport**
Air New Zealand, Qantas, Jetstar and Virgin Australia fly internationally into Queenstown from the East Coast of Australia. There are daily direct domestic connections from Christchurch, Wellington and Auckland.

**Airport shuttles**
Are available for transfers to your accommodation and the Queenstown centre from the airport.

**Rental cars**
All major franchises are within the terminal and most other companies will provide airport pick up/drop off service.

**Taxis**
Are available at all times, approximately NZ$40 from the airport to the town centre.

**Bus**
The Connectabus bus service links the airport with many local hotels and central points around the town.

**Other transport options**
Limousines, private charters or other vehicles can easily be arranged.

**Arriving in Queenstown by car or motorhome**
Follow state highway 6 from Frankton to Queenstown’s centre. Refer to maps section for route and parking options.

Find out more at queenstownNZ.nz/getting-around
The Seasons
Distinct and vibrant

**SUMMER**
1 Dec - 28 Feb

**TEMPERATURES**
Range between 20°C - 30°C (70°F - 90°F)

**WEATHER**
Long, sunny days. In mid-summer, dawn breaks at 5am and dusk settles around 10pm

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**AUTUMN**
1 Mar - 31 May

**TEMPERATURES**
Range between 5°C (or a little lower) to 25°C (32°F - 77°F)

**WEATHER**
Clear, settled days with cool evenings

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**WINTER**
1 Jun - 31 Aug

**TEMPERATURES**
Range between 0°C (or colder) and 8°C (32°F - 50°F)

**WEATHER**
Frosty mornings, clear blue skies, snowfall and cold temperatures

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**SPRING**
1 Sept - 30 Nov

**TEMPERATURES**
Range between 8°C - 22°C (48°F - 75°F)

**WEATHER**
Crisp mornings, lots of sunshine with the occasional spring shower

Find out more at [queenstownNZ.nz/seasons](http://queenstownNZ.nz/seasons)
Where to Stay

Feel at home

Queenstown offers you a huge range of accommodation styles to help you settle in to our place.

Hotels & Boutique Hotels
Queenstown has many hotel options within the town centre, and along the shores of Lake Wakatipu.

Lodges
For the ultimate lake and alpine experience, pick one of New Zealand’s top lodges nestled along the edges of Lake Wakatipu or within the town centre.

Motels
Ideal for self-drive visitors, there are a large number of motels dotted around town.

B&B
Enjoy the homeliness of a bed and breakfast in Queenstown or in its surrounding townships Arrowtown, Kingston and Glenorchy.

Apartments & Private Rentals
From private luxury homes high in Queenstown’s hills designed by world-renowned architects, to serviced apartments in the heart of town, there’s options for all travellers.

Holiday Parks
Travelling with a camper or a car and a tent? Look no further than one of Queenstown’s well-equipped holiday parks.

Backpackers
The budget conscious traveller can escape to Queenstown and meet fellow travellers at any of our backpackers (hostels).

Find out more at queenstownNZ.nz/accommodation
Stimulate all five of your senses when you discover all there is to do in Queenstown – here are our top ten picks.

**Feel the rush**
Leap from a bridge, swoosh down rapids or speed between high canyon cliffs for a thrill.
queenstownNZ.nz/adventure

**Pamper yourself**
Soak in a hot pool or indulge in a relaxing, invigorating wellness experience.
queenstownNZ.nz/relaxation

**Taste the local flavours**
Indulge in the rich flavours of our place, from the lakes and rivers, and the land.
queenstownNZ.nz/wine-and-dine

**Hit the shops**
Search for locally crafted art, homewares and clothing at our markets or visit our boutique shops.
queenstownNZ.nz/shopping

**Unwind like a local**
Find hidden bars in alleyway precincts or lakefront hotspots after dusk.
queenstownNZ.nz/bars-and-clubs

**Get out on the water**
Skim, glide high above or slowly cruise across stunning Lake Wakatipu.
queenstownNZ.nz/water-activities

**Head for the hills**
Work up a sweat on our world class hiking trails, or race downhill by bike.
queenstownNZ.nz/walking-hiking
What better way to immerse yourself in the majesty of Queenstown than with a ski escape?

Four incredible ski areas, and a dedicated Nordic snow park in our region, cater to every level of skier or snowboarder.

For learners there’s dedicated beginner areas and world class instructors, and for the more experienced shredders there are steep slopes and chutes just begging to be ridden.

Each field lets you relax amongst the beauty with fireside bars or sunny decks for a post-ski mulled wine, or recharge for lunch ahead of the afternoon’s runs.

Coronet Peak
With incredible views of the Wakatipu Basin, Coronet Peak offers skiers’ diverse terrain, and is just a 20 minute drive from Queenstown. Whatever your skiing or boarding level there’s something for you – even a mountain top bar for those bluebird days.

The Remarkables
Home to an extensive range of terrain, The Remarkables is a relaxed and fun ski field. It’s known to be great for families, with facilities for kids of all ages and a brand-new modern base building with incredible views for relaxing during the day.

Snow Farm
This Nordic ski area offers cross-country skiing and skating in high rolling hill country across the Cardrona valley.

Cardrona Alpine Resort
Known for its chilled vibe and wide-ranging terrain, Cardrona also has an excellent terrain park, half pipes and steep chutes. You can even stay the night in its alpine apartments.

Treble Cone
Treble Cone is the South Islands largest ski area, with varied terrain spanning three basins, and off-piste riding that some say is ‘unrivalled’, an ideal choice for advanced skiers and boarders.

Heli-skiing
Cutting first tracks is many a skier or boarders dream, and a day heli-skiing can see that dream come true all day long. There are thousands of hectares of untouched powder just minutes from Queenstown airport by helicopter, an intermediate or advanced skier’s paradise.

Find out more at queenstownNZ.nz/winter-sports
Queenstown is proud to be a member of the Leading Mountain Resorts of the World global partnership.

The cooperative also includes Val Gardena in the Italian Dolomites, Saas-Fee in the Swiss Alps, Åre in Sweden and Banff/Lake Louise in Canada.

Each resort is internationally recognised for its majestic alpine surroundings, unrivalled skiing and boarding as well as four distinct seasons making them great year-round destinations.

Season pass holders at any of the Leading Mountain Resorts can ski for half price at the other resorts through the ‘Endless Winter’ discount programme.

Find out more at leadingmountainresorts.com
Åre
Europe
Comprised of the three Swiss villages of Duved/Tegefjäll, Åre and Åre Björnen, Åre is the premier Nordic mountain destination. With loads of Scandinavian charm, a full calendar of events and plenty to do year round, Åre is a great place to visit during any season.

Banff
North America
Canada’s spectacular Banff National Park is a truly unique destination. You will be hard pressed to find a finer balance of unspoiled wilderness and refined amenities. Banff offers an unparalleled ski experience, together with limitless activity options.

Saas-Fee
Europe
Majestic 4,000 metre peaks, glaciers so close you could almost touch them, a deep blue sky: that’s the Saas Valley. The charming, typically Swiss car-free mountain resort offers a wide variety of activities and events all year round, including skiing.

Val Gardena
Europe
Val Gardena is a top tourist resort in both summer and winter. Located in the Dolomites, part of the Italian Alps, this UNESCO World Natural Heritage site is a prime holiday destination at the heart of Europe’s largest ski area.
Queenstown is the perfect place to dare to try something new...

Feel more alive than ever while taking on some of our adventure pursuits, choose from air, water or land activities that will get your blood racing.

Go sailing, hiking, white water rafting, jetboating, bungy jumping, skydiving, ziplining, climbing, paragliding, parasailing... the options are nearly endless, and your days can be filled with mind-bending activities of all kinds.

Find out more at queenstownNZ.nz/adventure
For a birds-eye perspective of Queenstown’s grandeur, take to the skies on a scenic flight or embark on a thrilling air activity.

Climb high above the mountain tops and see hidden lakes, or watch rivers flow between jagged peaks. Or if an adventure is what you’re after, take a leap of faith on a skydive, or gently glide to the ground parasailing or hang-gliding.

**Flights**

Queenstown Lakes is a hub of scenic flight options. Fly over the Remarkables, to your favourite ski field, or head to Milford Sound for the ultimate air adventure, landing on a remote beach or glacier along the way. Both scheduled and charter services are available year-round.

**Adrenaline**

Skydiving over Glenorchy or the Remarkables, hang gliding, paragliding and parapenting or even daring aerobatic flights – the airborne adventure options are plentiful.

**Hot Air**

Hot air ballooning at sunrise is an incredible experience, made even more so by the amazing and diverse landscape below. Dip and rise around the lakes and the mountains, watching the world go about its morning below.

Find out more at queenstownNZ.nz/air-activities
On the Water

Surrounded by beautiful lakes and rivers...

Queenstown is an ideal destination for all your favourite water activities.

What better way to experience and really get amongst this place but on the water? Lake Wakatipu is a hive of aquatic activity year-round, and being on the water will give you a real sense of place, of where you are on the earth.

**Cruising**
Take a cruise on Lake Wakatipu’s turquoise waters, on a number of vessels, including a vintage steamship, a state-of-the-art catamaran or a small cruise vessel. Or go further afield to Fiordland and cruise on Doubtful or Milford Sounds.

**Rivers**
Skim across Queenstown’s braided rivers on a thrilling jet boat ride, or rush down rapids on a rafting adventure.

**Fishing**
Our rivers and lakes are plentiful with salmon and trout for keen anglers, or casual fishing alike. Take a boat charter or find a spot along the water’s edge to wade in and cast a line.

**Adventure**
Need a water-based thrill? There’s a number of adventure activities, from parasailing to jet boarding, and diving beneath the water in a shark-like submersible jet craft.

Find out more at queenstownNZ.nz/water-activities
On the Land

Sightseeing tours and trips are the best way to truly get under Queenstown’s skin and mingle with fellow travellers.

Take a trip with experts in their field, whether it’s the region’s pioneering past in gold mining, our film set locations, or the special wine and food produced from our soils.

Scenic Tours
Head into the hills and remove yourself from the everyday on a 4WD tour of some of our most stunning scenery, from Glenorchy to Queenstown Hill, Arrowtown and Gibbston Valley.

By Bike
Queenstown Lakes is renowned for its scenic cycling options. Hire a bike for a day or two and take to the trails solo, with your group or with the help of a guide to lead the way.

By Horse
Visit a working country station and meander about by horseback, or wade into the rivers on a guided horse trek. It’s on these tours you really get a feel for Queenstown’s frontier past.

Walk
Let the trail be your guide or join a group with a leader and trek into the mountains, following the rivers, spying the glaciers. Take up the challenge of a multi-day walk and even climbing adventures high in the peaks.

Find out more at queenstownNZ.nz/tours
On the Green

Millbrook Resort

Immaculately groomed greens amidst rolling hills and surrounded by mountain vistas, Millbrook offers 27 championship holes and a range of luxurious accommodation, dining and relaxation options.

The Hills

The ultimate in exclusive golfing, The Hills is owned by jewellery magnate Sir Michael Hill. The course is complemented by Hill’s vast sculpture and art collection.

Jacks Point

This 18-hole course has sweeping views up the razorback Remarkables, and winds its way through wetland, tussock, rocky outcrops and native bush. The lakeside clubhouse houses a golf shop and a relaxed restaurant with a seasonal menu.

Arrowtown

A quintessential country course, Arrowtown is nestled in the crook of the hills on the outskirts of Arrowtown. Mingle with locals playing a casual round.

Queenstown Golf Course

This 18-hole par 72 course is accessible by car or water taxi! Set at the end of the picture-perfect Kelvin Heights Peninsula, surround by Lake Wakatipu’s deep blue, it offer lessons for all stages of the game and video analysis.

Frankton Golf Centre

Home to Queenstown’s driving range and a nine-hole short course, the family-friendly centre is ideal for all abilities, right beneath the jets coming in to land at the nearby airport.

Come to Queenstown for a golfing experience that dreams are made of.

Immerse yourself in some of the most beautiful and scenic courses in the world, from the first to the 19th hole.

From immaculate greens, to naturally rolling fairways with rugged mountain peaks as a backdrop, Queenstown has golfing options to suit every level of player. Choose from six local courses with distinctly different outlooks, all within a 25 minute drive from Queenstown, or book a golf package or tour where every details is taken care of, and you’ll be guided by locals with extensive knowledge.

Find out more at queenstownNZ.nz/golf
## Events

<table>
<thead>
<tr>
<th>Month</th>
<th>Event Name</th>
<th>Description</th>
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<tbody>
<tr>
<td>JAN</td>
<td><strong>Rhythm &amp; Alps</strong></td>
<td>A two-day music festival to ring in the New Year, featuring both international and local acts in the Cardrona Valley, 40 minutes north of Queenstown.</td>
</tr>
<tr>
<td>APR</td>
<td><strong>American Express Queenstown Winter Festival</strong></td>
<td>Welcoming the arrival of winter in true Queenstown style. It is a ten day extravaganza of Queenstown’s unique culture and community. Winter starts here and we’re proud of it.</td>
</tr>
<tr>
<td>JUN</td>
<td><strong>Queenstown Bike Festival</strong></td>
<td>An annual gathering of mountain biking enthusiasts, with great spectator events and participation rides on the Queenstown trails.</td>
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<tr>
<td>AUG</td>
<td><strong>Audi Quattro Winter Games</strong></td>
<td>Another biennial event showcasing the world’s top snow and ice athletes.</td>
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<tr>
<td>MAR</td>
<td><strong>Glenorchy Races</strong></td>
<td>Glenorchy Race Day is a true southern kiwi experience that has become an iconic local event.</td>
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<tr>
<td>NOV</td>
<td><strong>Queenstown International Marathon</strong></td>
<td>This marathon takes in the highlights of the Queenstown Lakes region, set beneath the renowned Crown and Remarkables mountain ranges.</td>
</tr>
<tr>
<td>OCT</td>
<td><strong>Queenstown International Jazz Festival</strong></td>
<td>A celebration of jazz and blues starring world class musicians from around the world.</td>
</tr>
<tr>
<td>JUN</td>
<td><strong>Gibbston Food &amp; Wine Festival</strong></td>
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Walking & Hiking

Queenstown’s mountains, lakes, rivers and valleys are waiting for your footprints...

Walking and hiking will really immerse you in the landscape. Take the time to walk in nature and hear the sounds of our environment, and see the true nature of Queenstown – majestic, uninterrupted beauty.

See page 34 for more info on trails.

Short Walks
Take any number of short walks from the town centre, including the Tiki Trail up to Bob’s Peak (and the welcome gondola ride back down to town), or up Queenstown Hill to seek out the Basket of Dreams.

Into the Hills
Get out into the hills to find mirror-calm lakes, traverse ridges and feel like you’re in the middle of nowhere when all you’ve done is descend into a valley, or hike around a small peak.

Lake Meandering
Complete a loop track around picturesque lakes, take in the grandeur of seeing the landscape reflected in the water below, and soak up the atmosphere by the crystal clear waters of our regions lakes.

Multi-day Odyssey
Queenstown is a starting point, or a rewarding end to many of New Zealand’s Great Walks, multi-day adventures including the Routeburn near Glenorchy, and the Kepler and Milford track’s further afield.

Find out more at queenstownNZ.nz/walking-hiking
Queenstown has a wide selection of trails from family friendly meandering paths to tough downhill tracks.

We’re also home to New Zealand’s first gondola-assisted trails on Bob’s Peak, and in the summertime the ski fields offer some excellent riding opportunities – there’s even the option to go heli-riding, the ultimate shuttle run.

See page 34 for more info on trails.

**Park Life**

Expertly crafted bike parks are a hub of fun throughout the year, and particularly during the annual Bike Festival held in autumn, great for spectators and participants alike.

**Cuisine By Bike**

Combine a ride with a culinary adventure, take the trails to Gibbston’s renowned wineries, cellar doors and restaurants, and get a shuttle back to town at the end of the day.

**Trail Magic**

Some of New Zealand’s most scenic riding can be found along the beautiful Queenstown Trail, one of the New Zealand Cycle Trails’ Great Rides. Queenstown is also the start of the Around the Mountains trail.

**For a Day Or More**

With rides lasting from a couple of hours to a couple of days, there’s something for all adventurers, both independent and guided. Head to Glenorchy on a multi-day adventure on the stunning winding road that follows Lake Wakatipu’s shores.

Find out more at queenstownNZ.nz/biking
The Queenstown Trail network is enjoyed as much by walkers as it is by cyclists.

queenstowntrail.co.nz

Lake Wakatipu Ride
Jack’s Point Ride (DOC Trail)
Countryside Ride
Arrow River Bridges Ride
Gibbston River Trail
Lake Hayes Circuit
Twin Rivers Ride
Commuter Trail
Taste
Queenstown

Delectable food and a great night out are always on the menu in Queenstown.

There are over 150 restaurants, bars and cafés to choose from in the Queenstown region with everything from fine dining restaurants offering premium, local artisan fare to family friendly eateries catering to everyone’s tastes.

Café Life
Whether it’s a languid breakfast by the lake or lunch to keep the adrenaline fires burning, there’s a café to suit all tastes. From the health conscious in need of something virtuous, to delicious cabinet pastries, sandwiches or pastas.

Fine Dine
Queenstown is home to many award-winning chefs and restaurants, pairing a relaxed Kiwi attitude with finest in fresh flavours.

Sweet Tooth
Satisfy your craving for sweetness, there’s gourmet ice cream and intricate dessert boutiques – even a sweet shop.

TAKEAWAY TIME
Grab a gigantic burger and meander down to the lakefront, or pick up some sushi, a pie and a pastry. There’s takeaway options on every corner.

Find out more at
queenstownNZ.nz/wine-and-dine
Shop
Boutiques, markets & galleries

Shop
Boutiques, markets & galleries

Find that special token of your visit, or a gift for a friend back home – the shopping range in Queenstown is as diverse as it is inspiring.

Sports & Outdoors
As one of the Southern Hemisphere’s premium ski and outdoor pursuit areas, there’s an accompanying array of high quality outdoors and sports gear available in Queenstown.

Fashion
Queenstown boasts shopping on an international scale, with luxury brands, iconic New Zealand design stores, souvenirs, clothing and adventure equipment all centrally located in the compact CBD.

Art & Culture
Immerse yourself in the local art scene on a tour of our best galleries, or explore the galleries dotted further afield around our region. Select a special gift of pounamu (New Zealand jade) from one of our specialty stores.

ArroWtown & Glenorchy
ArroWtown boasts an eclectic range of boutiques, gift and craft shops – perfect to find one-of-a-kind objects or luxury clothing item. Meanwhile Glenorchy boasts an array of possum skin clothing, accessories and homewares.

Food & Drink
Select a premium vintage to send home, and pick up tasty condiments and cheeses to pair with a picnic meal by the water’s edge. Queenstown’s delicatessens are known for their delicious accompaniments and local produce.

To Market
Check out the craft markets held each weekend by the lakeside or at the foot of the razorback Remarkables.

Find out more at queenstownNZ.nz/shopping
Let go of the everyday and breathe in a new lease on life in paradise.

Queenstown’s spa and wellness options range from day-long mini-retreats, to an immersive seven-day journey – even spa treatments and yoga in the mountains with luxurious helicopter transfers are available.

Be pampered at one of Queenstown’s luxurious day spas, sink into a therapeutic hot pool, or treat yourself to a selection of therapies at a local beauty salon.
Experience Queenstown’s legendary evening life with a night out at any (or all!) of the local bars and nightclubs.

Settle in for the evening at a cozy wine bar or a friendly pub, or gear up and go bar-hopping in central Queenstown, discovering the best and busiest bars on the way. Queenstown bars and clubs often have live music and DJs.

There’s a vibrant atmosphere in Queenstown any night of the week – get out and mingle with travellers and locals alike.

Find out more at queenstownNZ.nz/bars-and-clubs
Fantasy

The epic Lord of the Rings trilogy really put Queenstown on the film stage – put yourself in a hobbit’s place in Arrotoy, Glenorchy, Paradise and the jagged Remarkables. Or escape to Narnia’s fantasy world.

Action

Wolverine once prowled the stunning land around Glenorchy and the spectacular scene where his hideout was blown up is now untouched by the remains of the filmset – leaving the stage set for you to visit.

Bollywood

India’s gigantic film industry, and fans around the world, fell in love with the region when it starred alongside Sonam Kapoor and Imran Khan in the Bollywood hit I Hate Luv Storys and Queenstown continues to be a popular Bollywood destination.

Music Videos and Commercials

International pop stars like Taylor Swift have made Queenstown the set of their music videos, joined by local musicians and television commercials for cars and beverages.

Find out more at queenstownNZ.nz/film
Arrowtown

Where history meets nature

Steeped in history
and a special kind
of old-world charm...

Arrowtown is just a short trip from Queenstown, but a world away at the same time.

The cobbled main street of Arrowtown is a destination in itself, a hub of cafés, boutiques, art studios, award-winning and diverse restaurants, a boutique cinema and the fabulous Lakes District Museum.

The discovery of gold in the Arrow River in the 1800s brought miners in their droves to find their fortune, building the foundations of the Arrowtown we know today, and putting the River on the Map.

Find out more at arrowtown.com

TOP TIPS

Heritage
Immerse yourself in Arrowtown’s history at the Lakes District Museum, or take a stroll to the Chinese miners’ cottages.

Shopping
Peruse the main street for local boutiques, gift stores, craft shops and fresh local produce and explore the alleyways and staircases branching in every direction.

Walking
Arrowtown is a hub for walking options, take a short stroll along the Arrow River, or head into the hills towards Mace Town, Saw Pit Gully or take in the views from Tobin’s Track.

Tasty Treats
From street side fruit stalls, hearty tavern fare paired with craft beer, to award-winning fine dining, Arrowtown has foodies covered. Pick up some locally produced treats from many stores.
An incredible 45 minute drive, an experience in itself...

Glenorchy lies at the top of Lake Wakatipu’s northern arm. Nestled on the water’s edge where the braided Dart River feeds into Lake Wakatipu, and surrounded by snow-capped mountains, in Glenorchy you’ll feel like you’re in a movie set, and you just might be!

Famous as the backdrop for many films, including The Lord of the Rings, and even in the music video of pop mega-star Taylor Swift, you can really immerse yourself in the incredible scenery with a walk, horse ride or jetboating adventure.

Find out more at glenorchycommunity.co.nz
Kingston, Wanaka & Fiordland

Mountains, lakes and fiords

Kingston

At the southernmost point of Lake Wakatipu lies Kingston, a popular spot with locals and visitors alike.

There’s walking tracks, bike rides and gorgeous picnic spots ideal as a base for boating and fishing. Take your time on the drive down and stop at lakeside rest stops and soak up the views.

Wanaka

Over the Crown Range lies Wanaka, a picturesque lakeside town with amazing walks, water activities and some great shopping.

Known as the world’s first protected ‘lifestyle reserve’ Wanaka is a beautiful year-round destination, and another gateway to the spectacular Mt Aspiring National Park.

Wanaka is also home to the biennial Warbirds over Wanaka air show, the largest of its kind in the Southern Hemisphere.

Fiordland

Fiordland is a nature lover’s paradise – and home to Milford Sound, Doubtful Sound and the famous Mitre Peak.

Accessible by road for a full-day trip, or by scenic flight over the mountains, there are even options for overnight cruises when you might just be welcomed to the water by a pod of dolphins, or spy a yellow-eyed penguin on the rocks.
Helpful Information

Emergency
Ambulance, Fire and Police  T: 111

Queenstown Police
11 Camp Street, Queenstown  T: 03 441 1600

Lakes District Hospital
20 Douglas Street, Frankton  T: 03 441 0015

Banks
Trading banks are open Monday to Friday, 9:00am – 4:30pm, and some in Queenstown are open on weekends.

Bureaux De Change
Open seven days a week, 8:00am – 6:30pm
ATM – 24 hour automated teller machines are widely available.

Churches
Saint Peters (Anglican)  T: 03 442 8391
Saint Andrews (Presbyterian)  T: 03 441 4250
Saint Josephs (Catholic)  T: 03 443 8414

Citizens Advice Bureau
Cnr Stanley and Ballarat Streets  T: 03 442 6799

Luggage Storage
Bag storage is available at Queenstown i-site Visitor Centre, Kiwi Discovery and Info & Track. Locker storage is available in the Station Building.

Parking
See the maps section.

Post Office
13 Camp St, Queenstown  T: 0800 501 501
Monday to Friday, 8:30am - 5:30pm
and Saturday 9:00am - 4:00pm.

National Directory
T: 018

International Directory
T: 0172

Queenstown Airport
T: 03 450 9031

Public Holidays

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<td>Waitangi Day</td>
<td>6 February</td>
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<td>Otago Anniversary</td>
<td>20 March 2017</td>
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<td>26 March 2018</td>
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<td>Anzac Day</td>
<td>25 April</td>
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<td>Good Friday</td>
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<td>Easter Monday</td>
<td>17 April 2017</td>
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<td>22 April 2019</td>
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<td>Queen’s Birthday</td>
<td>1st Monday in June</td>
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Find out more at queenstownNZ.nz/visitorinformation
Connectivity Times

Travelling within New Zealand

You’ll find the Southern Lakes region in the southwest corner of New Zealand’s South Island. Queenstown sits on the 45th parallel, nestled on the shores of Lake Wakatipu below The Remarkables mountain range. There are multiple daily flight connections from New Zealand’s main centres of Auckland, Wellington and Christchurch.

APPROXIMATE FLIGHT TIME TO QUEENSTOWN

- Auckland: 110 mins
- Wellington: 80 mins
- Christchurch: 45 mins

APPROXIMATE FLIGHT TIME FROM AUSTRALIA

- 3 hrs
South Island Drive Times

**TOP TIPS**
- We drive on the left-hand side of the road.
- Safety belts are compulsory for all passengers.
- It's illegal to use a cellphone while driving in New Zealand.